

EXHIBIT 62

D517_000738832

Tech: Thank you for calling Blendtec. My name is Kate, how may I help you?

Customer: Hi Kate, I sent my blender back because of a recall.

Tech: Okay.

Customer: And I waited forever to get it, for it to come back to me, and when it did it was broken.

Tech: Okay, this is a BlendJet?

Customer: Yes, [UNINTELLIGIBLE].

Tech: Okay, this is Blendtec. This is a different company. I do have a number that you can call. It is just a number that I've taken off their website, but if you got a pencil, I'm happy to give it to you.

Customer: I'm so sorry.

Tech: Oh, no problem. We get a lot of their calls, so you are fine.

Customer: Okay go ahead.

Tech: Alright. It is 844-588-1555.

Customer: 155 is it.

Tech: 1555.

Customer: 5. Got it. Thank you so much.

Tech: Oh, you're very welcome. You have a great day.

Customer: You too. Bye-bye.

Tech: Thank you. Bye-bye.